

LONDON BOROUGH OF HARROW

Meeting:	Health and Social Care Scrutiny Sub-Committee
Date:	8 th December 2003
Subject:	SSI Annual Review of Performance Letter
Key decision:	No
Responsible Chief Officer:	Paul Clark, Director of Children's Services
Relevant Portfolio Holder:	Councillor Margaret Davine, Social Services Portfolio Holder
Status:	Part I
Ward:	N/A
Enclosures:	Report to Cabinet on 11 November 2003

1. **Summary**

- 1.1 This report refers the SSI Annual Review of Performance Letter to the Sub-Committee for consideration.
- 1.2 It also reports on the star rating received by the Authority.

2. **Recommendations:**

- 2.1 **That the report be noted;**
- 2.2 **That the Sub-Committee identify any issues arising from the Annual Review Letter, on which it would like further details of the remedial action being taken.**

3. **Background Information**

- 3.1 The SSI Annual Review Letter was submitted to Cabinet on 11 November 2003, together with a covering report which highlighted areas of significant improvement and areas where work was still required. The report to Cabinet and the SSI Annual Review Letter are attached.
- 3.2 Cabinet RESOLVED: (1) That the content of the Annual Review of Performance Letter attached as an Appendix to the report of the Director of Children's Services be noted;

(2) that Officers be instructed to ensure that remedial actions to achieve improvements in line with the concerns raised in the Performance Review were incorporated in the People First Business Plans.

3.3 The star ratings for all local authorities with a Social Services responsibility were published on 13 November – after the SSI letter was presented to Cabinet. Harrow was rated as follows:-

Adult Services

Serving some people with an uncertain capacity for improvement (the same position as last year)

Children's Services

Serving some children well with promising capacity for improvement (an improvement on last year)

Overall rating One star.

3.4 This reflects the work put in to improve services and shows that we are leading in the right direction. It also shows that there is more to do to improve services.

4. **Conclusion**

4.1 The development of People First will help deliver improvements. Both children and Adult services are developing clear business plans, together with key stakeholders to integrate and improve services.

5. **Background Papers**

5.1 Report to and Minutes of Cabinet, 11 November 2003.

6. **Author**

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